



**Gautam Buddha Chikitsa Mahavidyalaya
And
Dr. K.K.B.M. Subharti Hospital, Dehradun
Affiliated to – RAS BIHARI BOSE SUBHARTI UNIVERSITY**



CITIZEN'S CHARTER

SUBHARTI MOTTO

शिक्षा	(Education)
सेवा	(Service)
संस्कार	(Sacrament)
राष्ट्रीयता	(Nationality)

OUR MISSION

To provide a Center of Excellence for the provision of best educational programs in the field of medicine to the Nation.

To prepare compassionate, professionally competent and ethically sound doctors through excellence in education, training and research for providing primitive, preventive, curative and rehabilitative health care services of the highest standard with special concern for the differently abled, disadvantaged and the under-served.

To develop the spirit of enquiry and intellectual curiosity, to acquire new knowledge and necessary skills for continuous improvement and lifelong learning in our students.

OUR VISION

सर्वे भवन्तु सुखिनः, सर्वे सन्तु निरामया ।
सर्वे भद्राणि पश्यन्तु, मा कश्चिद् दुःखभाग्भवेत् ॥

May everybody be happy,
May everybody be free from disease,
May every one of us see to it,
That nobody suffers from any pain or sorrow

न त्वहंकामये राज्यं, न स्वर्गं न पुनर्भवम् ।
कामये दुःखतप्तानां, प्राणिनामार्तिनाशनम् ॥

I do not ask for a crown, neither I wish for heaven, nor moksha,
I only want to alleviate the sufferings of,
Those people who are burning in the fire of sorrow.

Gautum Buddha Chikitsa Mahavidyalaya

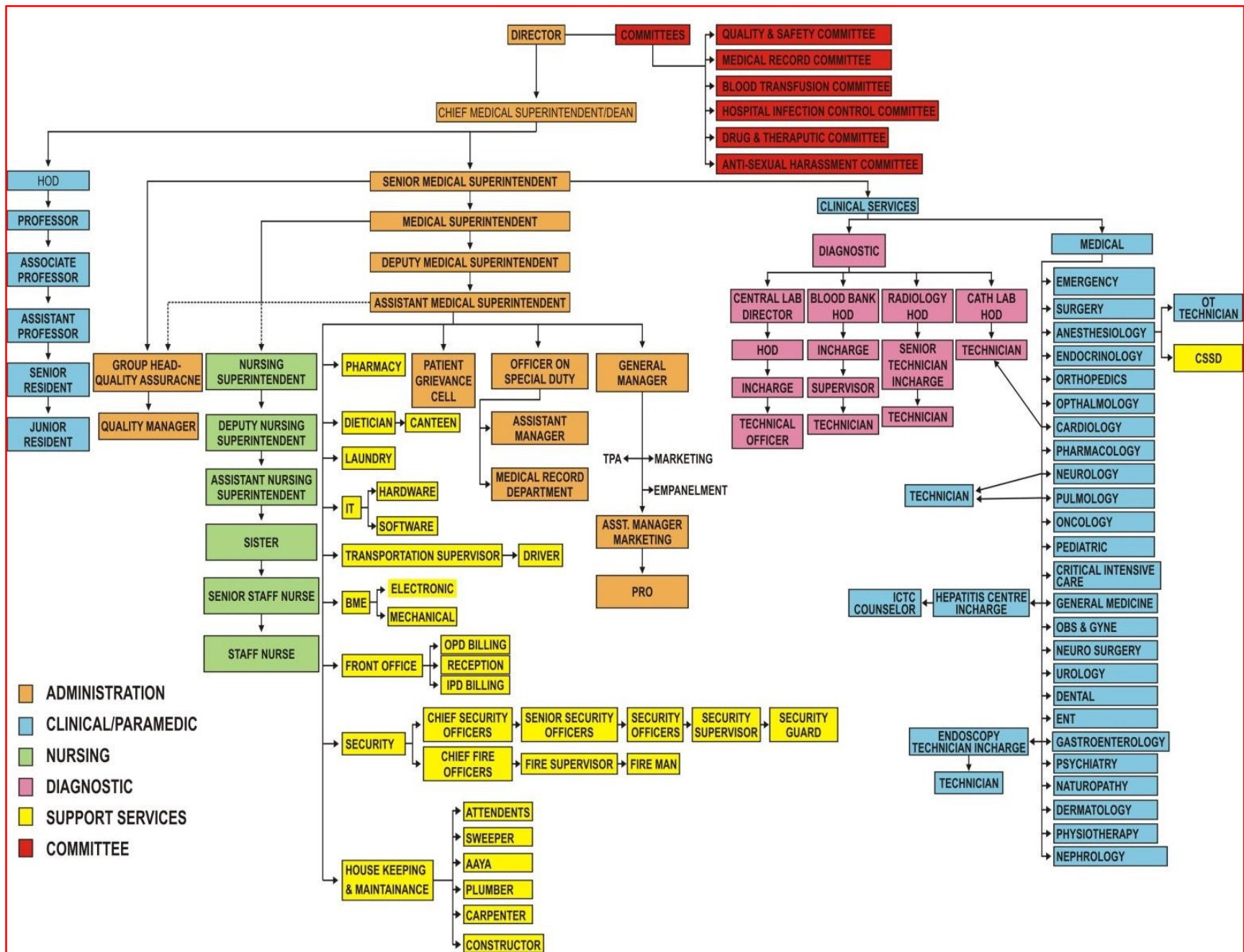
Gautum Buddha Chikitsa Mahavidyalaya, established in Dehradun (Uttarakhand), is one of the premier Institutes in Private Sector (self-financing) in the State. It is a constituent college of Ras Bihari Bose Subharti University. The College is located in a grandiose building within the vast serene campus on the banks of river Tons. It provides teaching and training to award MBBS degree and postgraduate degrees in all the major specialties are in process.

The College has all the departments as per NMC norms. It also has a Central Research Facility with advanced research facilities and a Medical Education Unit. The College also has Institutional Ethics Committee registered by Drug Controller General of India for clinical trials and other research projects and a library rich in books & journals. There are more than 6,500 books of various specialties and regular subscription of 150 e-journals, 49 journals, of which 17 are international journals. There is a computer lab with CEDs internet facilities for the students, for self-learning & knowledge enhancement. Besides, this College is also furnished with the latest and best audio-visual teaching aids such as OHP, LCD, visualizer, smart teaching boards etc. in all the lecture theatres, departments and teaching points. Departmental laboratories, museum and other infrastructures are of latest standards for providing best teaching infrastructure and environment to U.G. /P.G. students.

College also has a department of Para Medical Sciences, Biotechnology & Molecular Biology and Hospital Administration.

Dr. K.K.B.M. SUBHARTI HOSPITAL

Dr. K.K.B.M. Subharti Hospital is a 660 bedded super specialty hospital associated with Gautam Buddha Chikitsa Mahavidyalaya. Besides tertiary health care to the population of Dehradun and surrounding district, it provides a platform for immense training for the students of medical and allied fields. The Hospital provides round the clock emergency services including accident and trauma care. It also provides general quality specialist and super-specialty medical care at highly subsidized rates to one and all. Dr. KKBM Subharti Hospital has 34 spacious wards, 10 major and 8 minor operation theaters with state of art facilities. A well-equipped Nursery Ward & PICU, NICU for new born babies, 9 intensive care units for critically ill patients: (Surgical, Burn, Neuro, OBG, Medicine, Cardiac, Pulmonary, Pediatric, Neonatal, Special), and 33 bedded Accident & Trauma Unit. The ICUs are equipped with all modern, sophisticated, therapeutic and monitoring equipments. Other specialized services are Spiral CT-160 Slice, Color Doppler, M.R.I, uMI550 Mammography, RTCT-16 Slice Ultrasound, X-Ray, ECHO, E.C.G, Holter Monitoring, Tread Mill Test, E.E.G, E.M.G, V.E.P, Video-Bronchoscopy, Endo Bronchial Ultrasound, DLCO, EBUS, P.F.T, Sleep lab, Endoscopy, Audiometry, B.E.R.A, E.N.G, Glaucoma & Retina services, OCT, Bac-T Alert, Vi-Tek, Hemo & Peritoneal Dialysis, Radiation Oncology, Blood Bank, Eye bank, ICTC, Hepatitis Centre, Endoscopy Centre, Central Laboratory etc. The lab provides various tests of Clinical Bio chemistry, Clinical Microbiology & Serology, Clinical Pathology, Cytopathology, Haematology, Histopathology, Immunology, Immunohaematology, Molecular Biology and Toxicology. Besides conducting Health and Blood Donation Camps a number of National Health Programmes such as National Blindness Control, Blood Safety, AIDS Control, Mental Health Programme, NTEP programme (DOTS) are also run by Gautam Buddha Chikitsa Mahavidyalaya & Dr. K.K.B.M. Subharti Hospital.



Patient's Rights & Responsibilities	
S. No.	Patient's Rights include
1.	Respect for personal dignity and privacy during examination, procedures and treatment.
2.	Protection from neglect or abuse.
3.	Treating patient information as confidential.
4.	Obtaining informed consent before carrying out procedures
5.	Information on how to voice a complaint.
6.	Information on the expected cost of the treatment.
7.	Patient has a right to have summary of his treatment.
S. No.	Patient's & Family's Responsibilities
1.	To provide the accurate information about the disease & symptoms.
2.	To follow the health care professional instructions.
3.	To follow the hospital rules and regulations.
4.	To pay the hospital dues on time.
5.	To maintain the hospital decorum & help hospital administration maintains the same.
6.	To respect hospital staff & other patients.

COURSES OFFERED

1. Medical Courses:

- a) MBBS
- b) Proposed for MD/MS

MODE OF ADMISSION

MBBS: Only through NEET, as per NMC norms.

Departments of Gautum Buddha Chikitsa Mahavidyalaya and HODs

S. No.	Department	Professor & Head
1	Anatomy	Dr. Suchit Kumar
2	Physiology	Dr. Malti Kumari
3	Biochemistry	Dr. Anuradha Bharosay
4	Pathology	Dr. Vivek Vikram Bharosay
5	Microbiology	Dr. Swapna Kurup Rajgopal
6	Pharmacology	Dr. Geetanjali Kothiyal
7	Forensic Medicine	Dr. Adeesh Goyal
8	Community Medicine	Dr. Jairaj Singh Hanspal
9	General Medicine	Dr. Prem Narayan Vaish
10	Skin & VD	Dr. Anil Kumar Mehta
11	Psychiatry	Dr. Krishna Kumar Sharma
12	Pediatrics	Dr. Laxman Singh
13	Obstetrics & Gynecology	Dr. Neelam Goyal
14	General Surgery	Dr. Pradeep Chandra Sharma
15	Ophthalmology	Dr. Sachin Walia
16	E.N.T.	Dr. Deepika Agarwal
17	Orthopedics	Dr. Manish Agarwal
18	Anesthesia	Dr. Sanjul Dhandona
19	Radio-Diagnosis	Dr. Suresh Babu
20	Dentistry	Dr. Kapil Loomba

Dr. K.K.B.M. Hospital Services Available

Enquiry, Reception & Registration Services: These are available in main OPD block. Enquiry facility is available round the clock on Phone no. 0135-2978409, 0135-2978410. At reception facilities of waiting area, stretcher trolley, wheel chairs, drinking water, toilet, television, public relation office, patient grievances redressal cell, subsidized dispensary and separate registration counters for male & female patients, senior citizen, specially abled and staff.

A separate reception & registration facility is also in emergency for patient after normal hospital working between 4:00 PM to 8:00 AM.

- (a) **Casualty & Emergency Services:** Emergency services are available in all broad specialties round the clock. There are 33 beds in emergency. A separate ward for trauma & accidental cases. Resident doctors of Medicine, Surgery, and Orthopedics & Pediatric are available round the clock. Obstetrics cases are directly shifted to labor room. Emergency is equipped with all emergency equipments such as monitors, pulse-oxymeter, Ambu bag, defibrillator, ventilator, NIBP, Bipap, infusion pump and central line for suction & oxygen, This is also supported with Surgery & Orthopedics emergency O.T., round the clock pathology investigation facilities blood bank, radiology including mobile USG, X-Ray machine, 10 bedded Surgical ICU, facility of medico-legal examination supervised under department of Forensic Medicine and 4 ambulances (3 BLS, 1 ALS) equipped with life saving and monitoring equipments including ventilators.
- (b) **OPD Services:** OPD Services in all major specialties are available between 8:00 AM to 04:00 PM in all working days excluding Sunday & Gazetted holidays such as Republic Day, Independence Day, Azad Hind Divas on 21 October, Holi & Diwali Festival. OPDs are mostly on ground floor of the hospital. To avoid overcrowding and delay in consultation 3 OPD run parallel in Department of Medicine & Surgery, 2 in Orthopedics, Obstetrics & Gynecology, Ophthalmology & Pediatrics and 1 in ENT, Pulmonary Medicine, Dentistry, Dermatology, Psychiatry, Gastroenterology, Endocrinology, dietetics. Besides this superspecialty clinics run in the hospital.
- (c) **Laboratory Services:** Central Hospital laboratory sample collection point is strategically located near the hospital registration area. Investigation facilities including Pathology, Microbiology & Biochemistry, are available round the clock. Important tests are CBC, Histopathology, FNAC, Immunology, Culture & Sensitivity, parasitological tests, electrolytes, LFT, KFT, enzyme, molecular lab, karyotyping, PCR, ELISA and electrophoresis tests etc. are conducted either free of charges or at highly subsidized rates.
- (d) **Radio-Diagnostic Services:** The facilities of Digital X-rays, Plain X-rays, Intravenous Urography, Digital Radiography (CR System), USG with HRS, CT Scan, Color Doppler, RTCT, uMI550 Mammography, CT, MRI, DSA and special investigations such as Barium meal, IVU, HSG, RGU, MCU Fistulography, DCG, Sialography etc. are available at subsidized rates in department of Radio-Diagnosis. These services are also available in emergency round the clock.
- (e) **Blood Bank:** The facilities of blood bank is available 24 hours with component separation unit, platelets, platelets concentration, Aphaeresis all components, T.P.E, P.R.B.C, F.F.P, Cryo etc.

- (f) **Indoor Patient Services:** There are 615 beds in hospital out of which 500 beds are in General Wards, 115 in ICU beds in Casualty 24. There are 21 General Ward of which 8 wards in General Medicine, 6 wards General Surgery, 3 wards in Obstetrics & Gynecology, 2 wards in Pediatrics, 2 wards in Orthopedic, 2 wards in Ophthalmology, 2 wards in ENT, 2 wards in Dermatology, 2 wards in psychiatry. There is provision of free diet for the patients of General Ward. There are 115 beds in ICU of which 26 in medicine, 5 in burn unit, 09 in general surgery, 23 in HDU, 6 in respiratory Medicine, 23 in pediatric (NICU and PICU), and 12 in OBG. There are well furnished Private Ward on IIInd Floor of the Hospital with the facility of TV, Fridge, AC, blower etc. on subsidized rates.
- (g) **Operation Theatre:** There are 14 Major OTs, 04 Minor and one septic OT, one labour room OT for safe delivery of babies.
- (h) **Other Medical Facilities:** Dialysis, Blood Bank, Eye Bank, Endoscopy, EMG, Speech & Occupational Therapy, Acupuncture , Naturopathy ,Yoga, Physiotherapy, De- addiction & Behavioral therapy, Rehabilitation Centre, Children Psychology, dietician, Urban & Rural Health Centers, Hepatitis Centre, ICTC & HIV testing Centre, ART Centre, Tobacco Cessation Centre and Medical stores are available in KKBM Hospital.
- (i) **Other Support Services:** Facilities are also available for Hospital Kitchen, Cafeterias, Morgue with Cooling Cabinet for keeping dead bodies, Parking, Ambulance, Medical stores, Housekeeping, Security, Fire Safety, Laundry, Hospital Infection Control Cell, Bio-medical waste disposal unit integrated, Central Research Station.

RESPONSIBILITIES OF THE USERS:

- The success of this charter depends on the support from our user. Please do not cause inconvenience to other patients.
- Please co-operate with us in keeping the hospital & its surroundings neat & clean.
- The Hospital is a “No Smoking Zone” & “No Drinking Zone” anyone found smoking or drinking will be penalized as per rules of the Hospital.
- Anyone found drunk will be penalized as per rules of the Hospital.
- Please provide useful feedback & constructive suggestions to the MS/AMS of the Hospital for betterment of services.
- Give regards to Ladies & Senior Citizens.

CONTACT DETAILS:

Gautam Buddha Chikitsa Mahavidyalaya

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E-mail: principaloffice@gbcm.in

Dr. K.K.B.M. Subharti Hospital

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